Low Carbon Fuels Portal User Webinar

January 27 & February 5, 2026

Q&A

Is it correct that EV charging in BC can generate credits for both LCF credits and CFR credits, i.e. allowable instance of double dipping?

BC's LCFS and the federal CFR are separate programs. Credits/units are not transferable between the two systems, and each program has its own eligibility and reporting rules. The BC LCFS does not have any rules limiting participation in both programs. However, for CFR requirements, organizations should contact the CFR program.

If we are an electric utility (municipal owned) and don't have a power bill for the EV charger sites, how do we prove ownership?

Please contact us at lcfs@gov.bc.ca with the site details. We can review the circumstances and advise on acceptable documentation for your case.

Where to find the upload feature?

To access this functionality:

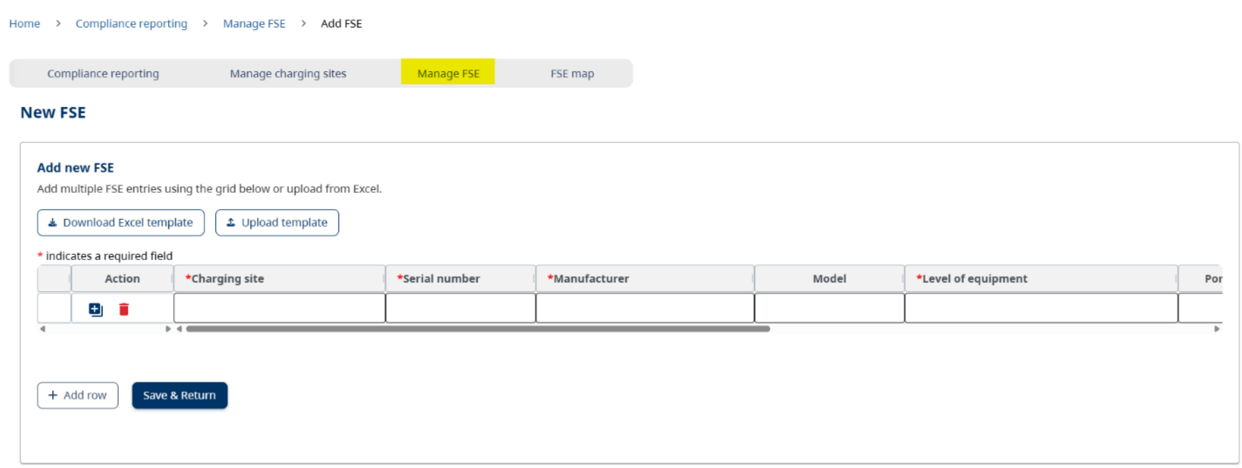
1. Navigate to the **Compliance reporting** main tab.
2. Select the **Manage FSE** sub-tab.
3. Click **New FSE**.

On the *New FSE* page, you will see options to:

- **Download Excel template**: As a blank template. (You must first enter Charging sites for them to appear in the template)
- **Upload template**: allowing you to import multiple FSE entries directly into the reporting grid.

This feature allows users to efficiently add new charging sites or new FSE by completing an Excel file and uploading it, rather than entering each record manually. These instructions also appear on page 19 of the LCFS Portal User Guide.

A screenshot of the New FSE page is included below for reference.



How does the Excel upload work for adding charging sites/FSE, and what formatting rules apply?

When adding new charging sites or new FSE, the system provides an upload feature, allowing users to efficiently input data into the reporting input grid by uploading an Excel file. Users can either download a blank template or download the pre-populated template with their existing inputs in an Excel format.

To ensure high data quality and facilitate accurate FSE verification, the system imposes strict data input requirements. For example, postal codes must follow the format “V1V 1X1”. Other formats such as “V1V-1X1” or any variations are not accepted. If a field requires multiple entries, values must be separated using a comma within the same cell. All inputs must be formatted precisely as expected, as any deviations may result in an upload failure.

If an error occurs during the upload process, the system will identify the specific field or fields causing the issue. To resolve errors, users should review the indicated fields in the error message, edit the Excel file to correct any formatting or data inconsistencies, and re-upload the file. For a seamless upload experience, data must strictly adhere to the prescribed formatting rules before submitting the file.

Will we not require new BC Hydro bills annually if the FSE has previously been used?

We do not require BC Hydro bills annually for previously verified FSE. However, if a previously verified FSE changes address or there is a change in ownership of supply/account holder, we would require updated documentation to re-validate the site. Additionally, if the charger is now being reported by another party, for example through an allocation agreement, it will need to be validated again.

Do we have to organize all existing FSEs into charging sites?

No. For existing FSE, the associated charging sites are already inputted.

If the FSE is at the same address but was replaced in 2025 with a different physical charging unit, do we need to re-submit as new or update the existing?

Yes, it does have to be re-validated, however, you are able to edit an existing FSE. This will create a new version and will require re-validation.

Is there a deadline for submitting new Sites and FSEs for validation prior to completing annual reporting?

There isn't a separate standalone deadline just for adding or validating Sites/FSEs. However, if you plan to include those Sites/FSEs in your annual compliance report, they need to be set up (created/updated) in the portal before you submit the report. The annual compliance report is due on or before March 31st following a compliance period. FSE in Draft, Submitted and Validated status can all be included in a compliance report. Draft FSE will be set to Submitted when you submit your report, FSE cannot be edited once in Submitted status. Once the report is assessed, all reported FSE will be in Validated status. Edits can be made to Validated FSE to create a new version, the original version will also be retained.

To confirm, we need to submit the FSE list prior to the compliance report?

Yes. For the annual compliance report, all relevant FSE information must be uploaded/updated in the system before you submit the report (i.e., it's a prerequisite for that reporting submission). The reporting deadline is March 31 of the year after the compliance year.

If the supply equipment is not in use for a given year but has not been decommissioned, should it be removed from the list?

If it is not in use, it is your choice whether to keep it on your list. If you remove it and later use the site again, you will need to re-enter the equipment information in the system.

Do we have to enter kWh usage every year for every single station?

Currently, it is not mandatory to enter kWh usage for each station. However, providing this information helps us verify the data more efficiently and can facilitate faster review and processing.

How many kWh of EV charging are required for one credit?

Please use the public-facing Credit Calculator in the LCFS Portal to estimate how many kWh of EV charging are needed to generate one credit: https://lowcarbonfuels.gov.bc.ca/login

Is there an upload feature for the kWh supplied per charger?

There is currently no upload feature for kWh usage in the FSE section of the compliance report.

Who uploads the FSE to the platform?

The FSE entries are uploaded by the reporting entities. If you have questions during the process, please feel free to reach out to us at lcfs@gov.bc.ca.
If there are FSE visible to your view that you do not recognize, please email us with your organization name and the FSE that are showing incorrectly. In some cases, this may be related

to duplicate records created during the migration/merging of existing FSE information. Please reach out to us if you notice this.

Assume an organization is now allocating for clients that previously submitted compliance reporting within their own BC LCFS account - the FSE and site locations are validated in the client portal account (and thus have assigned registration #s) - will these FSEs/sites need to be revalidated if submitted in the aggregator account?
If the FSE/site is being reported under a different organization's LCFS account (e.g., because responsibility has been transferred through an allocation arrangement), then the new reporting organization must have those Sites/FSEs set up under their account in order to report the activity. In practice, this means the party that has been allocated responsibility will need to submit the Sites/FSEs in their own account for validation (even if they were previously validated in the client's account).

How do we get the new/updated FSE validated in the system? Does all the FSE need to be validated before we submit the compliance report?
Any new or updated FSEs should be entered (or updated) in the system as part of your site/FSE setup. For annual reporting, all FSEs you intend to include in your compliance report must be loaded in the portal before you submit the report. Validation is completed on an ongoing basis as we review submissions. FSE do not have to be validated before report submission.

We noticed duplicate entries/issues in the portal. Is this expected?
We're aware of the duplicate issue and it's being addressed. If you see duplicate entries for your organization, please contact us at lcfs@gov.bc.ca.

You mentioned that you are working on the duplicate charger error, is this validated by serial number?
The duplicate issue is being addressed. If you see any duplicates for your organization, please reach out to us at lcfs@gov.bc.ca.

Who is responsible to report a type B fuel if the organization rents the FSE from supplier?
The organization that supplies (i.e., owns) the type B fuel through the FSE in BC is responsible for reporting it (renting the FSE does not change this). This responsibility can be transferred through an allocation agreement.

Our dual port chargers have two unique serial numbers – we have been reporting them as two chargers, is that correct?
If the dual-port charger has two unique serial numbers, it is appropriate to report it as two chargers.

Does an Allocation Agreement need to be renewed annually?
There is no requirement for annual renewal unless the agreement expires or needs to be amended. The regulation requires that an electricity allocation agreement specifies a term not exceeding three years.

Do Allocation Agreements need to cite the serial # of the charger, or is the site address sufficient?
Allocation agreement reporting in the LCFS Portal does not require FSE serial #, only the address for service, contact info and fuel information (type, category etc.).
Please refer to Information Bulletin RLCF-015 for more details.

Is there a plan to improve the way you report information in the LCFS Credit Market Data?
We are currently implementing minor improvements to the LCFS Credit Market Report. Please feel free to email us with any specific areas you would like us to improve.

What is the main reason for only including an option for posting "credit to sell?" Any plans to allow buyers to post their requirements for increased transparency.
The Credit Market feature in the portal allows participants to indicate whether they are acting as a seller, a buyer, or both. If you are interested in exploring needs on your end, please feel free to email us with the details. The Ministry is continuously reviewing and monitoring programs and systems for improvements and we will take that feedback into consideration as part of future assessments.

Which assigned roles do users need in order to access the Credit Trading Market?
Users can access the Credit Trading Market if they have either the "Signing Authority" role or the "Transfer" role (or both).

Do existing fuel pathways need updating or any action by applicants to add the "C" prefix?
No, existing fuel codes have been given the C prefix if the production location is in Canada.

Are there any expectations for including marine fuels in the program?
Any policy related questions, please email the inbox at lcfs@gov.bc.ca.